Boldly

Executive Summary

How Boldly is different

There are features you should expect from every remote staffing service—skilled staff, a dashboard for tracking work, an ironclad satisfaction guarantee, and fanatical customer service. Boldly is all that and so much more.

01 Each of our team members has 10-15 years experience in their field of specialty.

There are no junior members of the Boldly team. Every member of staff comes with extensive professional experience so that you get the same level of skill and professionalism that you'd expect if you were an executive for a Fortune 500 company.

02 Before matching you, we'll meet for as long as it takes to understand your business.

In other words, with Boldly you don't just get assigned the next available person. Before suggesting someone to support you we'll understand your business requirements and your personal preferences so that we can match you with someone who is a superb fit.

03 You'll meet your new staff, before you commit, to check if it's a good fit.

The magic of the relationship between a Boldly client and their staff comes from the fact that both of you have chosen each other. Clients often wonder how they'll find someone who cares about their business, and about doing a great job. That's how. Our team choose to work with companies that inspire them.

04 Boldly's solution is compliant so you don't risk employee misclassification.

Unlike the majority of VA companies who's team are contractors exposing you to misclassification risk, Boldly's US team are employees enjoying the highest pay in the industry, benefits, and an involved company culture.

Let's settle the big questions...

Tenure & Longevity

We put a huge emphasis on team retention and are very proud to regularly celebrate 5 and even 8 year anniversaries! On average our team remain employed with Boldly for 3+ years providing stability and consistency to your work so that you can itegrate your Boldly team members with confidence.

Security & Confidentiality

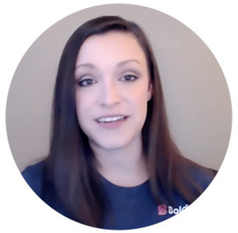
Our team are rigorous about securing your information, only saving information in the cloud. You are welcome to provide your team member with a VPN connection and our team members are happy to sign NDAs in addition to the standard confidentiality agreements they are bound by.

Speed to Launch

After we've met to find out your requirements, we'll send you a profile of the team member's we recommend. If you agree, you'll meet your staff and can get started shortly afterwards. It's a quick and easy process and you'll be up and running in no time.

The best thing about Boldly...

WATCH VIDEO



Why wouldn't you meet first?

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We'll keep checking in!

WATCH VIDEO

What caliber of staff can I expect to work with?

Cyndi

- 20 years supporting C-level execs
- Extremely organized, efficient and productive
- Diverse skillset from bookkeeping, admin to customer service

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> **I love working for Boldly because of the diversity of the work, and inspiring clients.**
>
> – Cyndi

Is Boldly going to be a good fit for my business?

Established Business

Boldly partners with established businesses that are looking for consistent, superior quality service, and that have sufficient profitability or funding to sustain the relationship over the long term. Typically this mean businesses that have at least a six-figure annual turnover.

WATCH VIDEO

Quality the Priority

We support businesses that demand the same high level of experience and cultural fit that they would expect were they hiring an employee. When quality of service, and top-flight talent is important to your success, then Boldly is a perfect fit.

WATCH VIDEO

Long-Term Relationship

The majority of Boldly clients work together with their staff for at least a year and often much longer. If you are looking for stability, for someone that can learn your business, how you operate, and make a real difference then Boldly is for you.

What's it really like working together?

We interview real clients and their Boldly staff member together to find out.

WATCH VIDEO

WATCH VIDEO

WATCH VIDEO

WATCH VIDEO

WATCH VIDEO

Risk free, lifetime Guarantee

Work with premium staff risk free with our lifetime guarantee. No matter which plan you choose, you'll benefit from the same personalized matching process and our unequivocal commitment to quality.

Web development, design and other specialist tasks are billed in addition to the plans below. Please contact us for rate information.

INCLUDES:

- Executive Admin
- Project Management
- Email Marketing
- Social Media
- Content Marketing
- Bookkeeping
- Customer Service

WATCH VIDEO

See next page for a breakdown of plans & pricing.

Plans & pricing

40 HOUR PLAN
per month

$2200/mo

- Perfect staff for your personality
- Meet your staff before paying
- 1hr complimentary launch mtg

50 HOUR PLAN
per month

$2750/mo

- Perfect staff for your personality
- Meet your staff before paying
- 1hr complimentary launch mtg

60 HOUR PLAN
per month

$3300/mo

- Perfect staff for your personality
- Meet your staff before paying
- 1hr complimentary launch mtg

80 HOUR PLAN
per month

$4400/mo

- Perfect staff for your personality
- Meet your staff before paying
- 1hr complimentary launch mtg

BIGGER PLAN?
per month

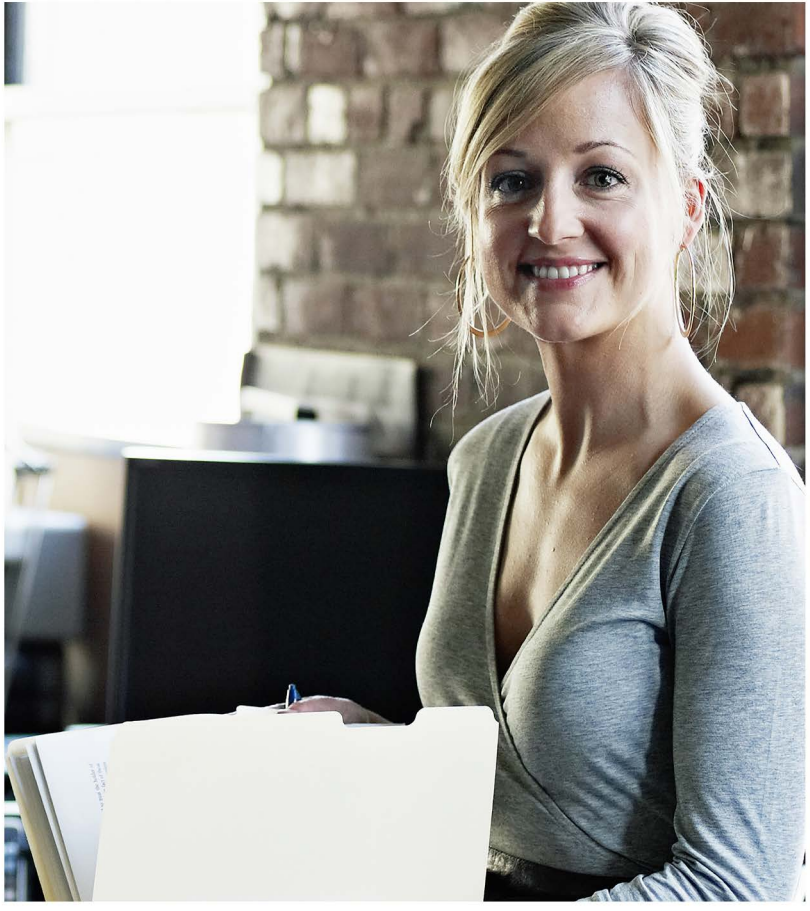
ASK US FOR PRICING

- Perfect staff for your personality
- Meet your staff before paying
- 1hr complimentary launch mtg

LETS GET STARTED

All plans include:

- Your dedicated staff member
- Meeting your staff before deciding to sign up
- Your staff have 10-15 years of experience
- Your choice of North America or Europe-based staff
- Your staff integrated into your team and systems
- A trained backup to cover vacations or sickness
- Access to multilingual services
- 1 hour complimentary launch meeting when you start
- Access to our entire team for specialist tasks
- Upgrade, downgrade, or cancel at any time
- Private dashboard to track your hours
- No extra charge for additional users
- No start-up fees
- 100% satisfaction guarantee



Thanks for asking

01 When will my staff be available?

When we meet with you to find out your requirements, we'll get a picture of the amount of time you need each month, and approximately the way you'd like the time divided up. For some clients its a few concentrated hours each day, for some its time in the morning, afternoon and end of day to check messages etc. Each business has different requirements. Bear in mind that your staff will also be supporting other clients, so what works best is to establish a rhythm so that at specific times of the day you'll be sure to have her undivided attention. And of course if from time to time something urgent comes up, your staff will usually be able to reorganize to support you. Your staff works business hours, Monday to Friday, and will typically respond to you within a few hours.

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02 How do you choose the staff that work with Boldly?

As a premium subscription staffing company, Boldly has a simple premise. We only invite people to join the Boldly team who are passionate about doing a good job and passionate about working from home—people who share the belief in going the extra mile to retain that privilege. After a rigorous interview and vetting process, we invite people who have both the professional skills and an innate sense of service. We find that the motivation of continuing to work virtually translates into team members that shine. This article written by our Founder, Sandra Lewis, explains the basis of the Boldly selection process and how it has evolved. All of our team members have 10-15 years of professional experience in their area of specialty.

03 What sets Boldly apart from the competition?

First and foremost, the quality of our team. Each member of our team has 10-15 years experience in their area of speciality, so you'll be working with someone with a proven track record. Secondly, our personalized process focuses not only on skills, but also on compatibility. We strive to make effective matches for our clients and staff, so that you'll be working with someone who is excited about your business and working with you for the long term. Lastly, we stand behind our work with a lifetime satisfaction guarantee. If at any time you are not completely satisfied, we'll refund your fees for the month! Read more on our Compare page.

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04 How can I protect my company information?

All Boldly staff are thoroughly vetted and hired for their discretion and service approach. Each person will have signed a non-disclosure agreement (NDA) covering confidentiality, the protection of your information and intellectual property and you are welcome to use your own agreement. In addition, when our staff work with you they take advantage of cloud technologies and save information and files on cloud-based platforms like Dropbox or Google Drive. In this way you documents are stored remotely and not on any local machines. You can also use tools such as Lastpass to share your logins and payment information with your staff securely.

Have other questions? Check out the **FAQ page**.

Our dedicated, premium staff perform a wider range of business-critical support services

EXECUTIVE ADMIN
C-level assistance for busy executives.

MARKETING SOCIAL MEDIA
Get more exposure for your brand.

PROJECT MANAGEMENT
Tight organization on time and budget.

CUSTOMER SERVICE
Special care for your customers.

DESIGN SERVICES
Marketing material, logos & web design.

BOOK KEEPING
Trusted, discreet, precise & diligent.

WRITING & EDITING
When content quality counts.

MULTILINGUAL SERVICES
Bilingual customer service and admin.

Boldly

The Fastest Way To Talent

At the end of the day, your success is our success. We'll move heaven and earth as your partner to help you succeed, today and every day.

boldly.com